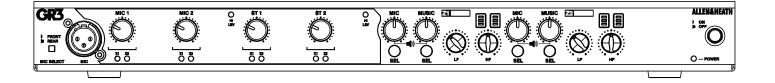
ALLEN&HEATH





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Any necessary adjustment, alteration or repair has been carried out by an authorised Allen & Heath distributor or agent.

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GR products comply with the European Electromagnetic Compatibility directive 2014/30/EU and the European Low Voltage directive 2014/35/EU.

> Any changes or modifications to the product not approved by Allen & Heath could void the compliance of the product and therefore the user's authority to operate it.

GR3 User Guide

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Before starting, read the Important Safety Instructions printed on the sheet supplied with the equipment. For your own safety and that of the operator, technical crew and performers, follow all instructions and heed all warnings printed on the sheet and on the equipment panels.

1 Introduction

4in / 2out Zone Mixer

The GR3 is a 1U rack-mounting or desktop audio mixer, providing simple yet comprehensive control of background music and paging in bars, restaurants, stores and other leisure / retail environments. Standout features include optional remote wall plates and a mic input on the front panel.

2 Packed Contents

The following items are included in the box when the GR3 is shipped.

1 x GR3 Zone Mixer



1 x Mains Cable (IEC C13 to local mains connector)



13 x Blanking Bung



1 x Set of Rack ears



4 x M3 X 6mm Countersunk Pozi screws



2 x Header Plug Euroblock 2-Pole



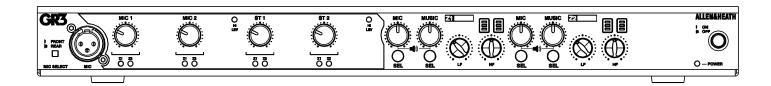
2 x Header Plug Euroblock 4-



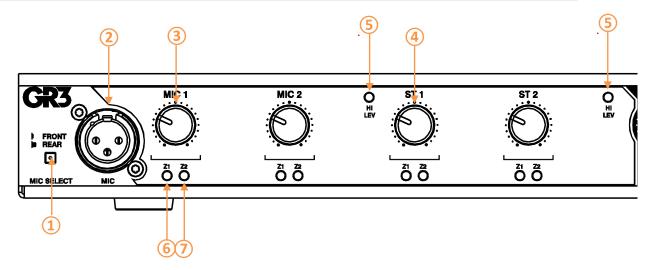
6 x Header Plug Euroblock 3-

- 1 x User Guide (AP10573).
- 1 x ROHS Addendum Notes (AP7014).
- 1 x Safety Instructions (AP9240/CL1-1) PLEASE READ BEFORE CONTINUING WITH THIS MANUAL.

3 Front Panel



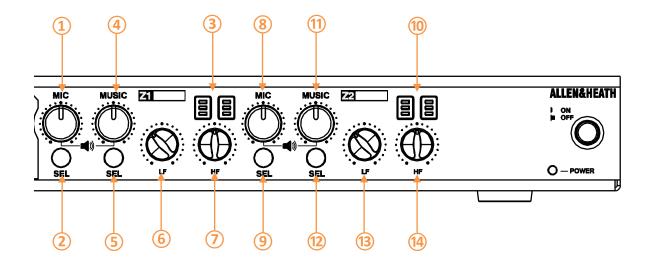
3.1 Input Section



- 1 MIC SELECT a user selectable switch for MIC 1 input. MIC 1 signal can either be derived from the rear mount Euroblock or front mount XLR connectors. Use pointed object to select switch.
- **2 MIC 1 INPUT** Front mount XLR receptacle for MIC 1 input.
- 3 MIC LEVEL Adjustable rotary level control for MIC inputs 1-2. Mic level control of Off to +6dB.
- 4 ST LEVEL Adjustable rotary level control for LINE inputs 1-2. Line level control of Off to +6dB.
- 5 Hi LEV LED LED level indicator which illuminates when signal to MIC 1-2 and ST 1-2 is approaching clip level. The Hi Level LED

illuminates when one or more inputs are at 3dB before clip level.

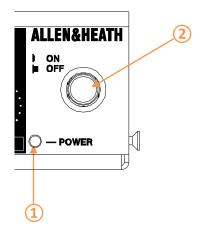
- **6Z1 SELECTION INDICATOR** LED indicator showing input selection to ZONE 1 mix bus.
- **7Z2 SELECTION INDICATOR** LED indicator showing input selection to ZONE 2 mix bus.



- 121 MIC MIX OUTPUT LEVEL Adjustable rotary level control for MIC Mix to Zone 1. Output level control Off to +6dB.
- **2Z1 MIC SELECT SWITCH** Output Zone Mic selection switch used to add/remove mic sources to/from the output Zone 1 mix signal. The following combinations are supported; Mic 1 only/Mic 2 only/All Mics.
- 3Z1 OUTPUT METER Three-segment LED meter showing L & R output level of Z1 Mix. Illumination will occur at -18, +3 and +17dB.
- **4Z1 MUSIC OUTPUT LEVEL** Adjustable rotary level control of Stereo sources to Zone 1. Output level control Off to +6dB.
- 5Z1 MUSIC SELECT SWITCH Output Zone Music selection switch used to select Stereo sources to output Zone 1 mix.
- **6 Z1 OUTPUT EQ** LF control of Zone 1 output signal. Shelving EQ with +/-15dB with cut-off frequency at 80Hz.
- **721 OUTPUT EQ** HF control of Zone 1 output signal. Shelving EQ with +/-15dB with cut-off frequency at 8kHz.

- **8 Z2 MIC MIX OUTPUT LEVEL** Adjustable rotary level control for MIC Mix to Zone 2. Output level control Off to +6dB.
- 9Z2 MIC SELECT SWITCH Output Zone Mic selection switch used to add/remove mic sources to/from the output Zone 2 mix signal. The following combinations are supported; Mic 1 only/Mics 2 only/All Mics.
- 10 Z2 OUTPUT METER Three-segment LED meter showing L & R output level of Z2 Mix. Illumination will occur at -18, +3 and +17dB.
- 11 Z2 MUSIC OUTPUT LEVEL Adjustable rotary level control of Stereo sources to Zone 2. Output level control Off to +6dB.
- 12 Z2 MUSIC SELECT SWITCH Output Zone Music selection switch used to select Stereo sources to output Zone 2 mix.
- 13 Z2 OUTPUT EQ LF control of Zone 2 output signal. Shelving EQ with +/-15dB with cut-off frequency at 80Hz.
- (4) **Z2 OUTPUT EQ** HF control of Zone 2 output signal. Shelving EQ with +/-15dB with cut-off frequency at 8kHz.

3.3 General

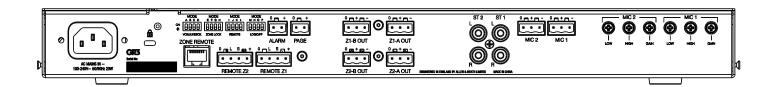


1 POWER INDICATOR – LED indicator showing the unit has power. Also used to indicate when unit is in 'Programming' mode (see section 6.4).

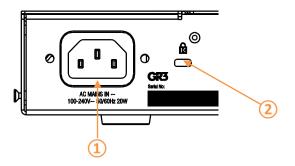
2 MAINS SWITCH – Switch to power the unit ON/OFF.

Note: The mains button can be removed and replaced with a blanking bung to avoid accidental powering off of the unit.

4 Rear Panel



4.1 General



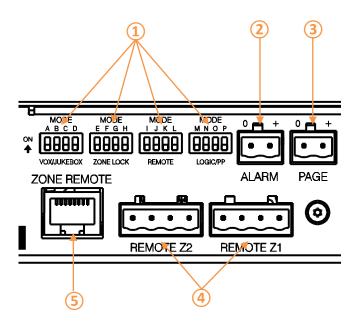
1 AC POWER

IEC receptacle to connect mains power cable (included). 100V to 240V accepted.

2KENSINGTON LOCK

Kensington lock cut-out for securing unit.

4.2 Control Section



1 DIP SWITCHES

Dip switches used to control priority settings, zone lock, remote operation and contact closure configuration.

(See section 6.3 for detailed description).

2ALARM INPUT

Contact closure (DIP switch option for Normally Open/Closed) for emergency input detect. On activation all inputs will fade to the pre-set level except for Mic 1 and Z1 & Z2 LED's will flash quickly. Normal operation will resume once contact is reset to original state.

3 PAGE INPUT

Contact closure (DIP switch option for Normally Open/Closed) for paging announcements. On activation all inputs will fade to the pre-set level except for Mic 1 and Z1 & Z2 LED's will flash slowly. Normal operation will resume once contact is reset to original state.

4 ANALOGUE ZONE REMOTE

4-pole Euroblock connector for connection of custom or 3rd party volume and/or source selection panels.

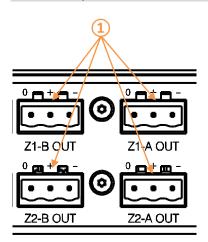
(See section 6.6 for detailed description).

(5) DIGITAL ZONE REMOTE

RJ45 connector for use with the Allen & Heath PL-14 remote controller.

(See section 6.6 for detailed description).

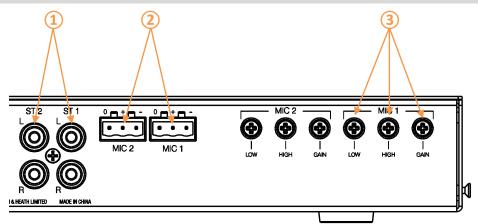
4.3 Output Section



1 Z1 & Z2 OUTPUTS

Stereo (mono configurable via internal jumpers) balanced outputs on Euroblock connectors.

4.4 Input Section



1STEREO INPUTS

Line level inputs 1 to 2 on unbalanced phono connectors.

Note: Unloaded Phono connectors can induce noise on the output if the input level is not on the fully off position. Either ensure unused channels have Zero Gain/Level or use termination connectors on unused inputs.

2MIC INPUTS

Microphone input on balanced Euroblock connector.

Note: Mic 1 is selectable between rear Euroblock and front mount XLR via front mount switch.

3 MIC INPUT ADJUSTMENT

Microphone gain trim pot used to adjust the input sensitivity of the pre-amplifier channel* and to adjust the EQ setting of the MIC channel.

*Setting the channel gain.

- 1. Connect the microphone to be used with the associated input.
- 2. Speak into the microphone whilst adjusting the gain trim with a small flat blade screwdriver.
- 3. Adjust the trim until the Hi Lev LED illuminates and then trim back the level slightly so it no longer illuminates.
- 4. Further adjustments may be required to suit the dynamics of the users' normal range.

5 Installing GR3

5.1 Mounting the unit

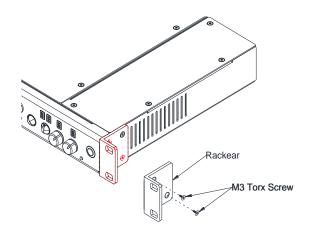
The GR3 can be used as a stand-alone unit and placed on a hard surface or rack-mounted in a standard 1U 19" profile.

You will need the following items;

- T8 Torx screwdriver
- Small flat blade screwdriver
- Rack ears (supplied)
- 4 x M3 Torx screws (supplied)
- Posi Screwdriver
- 4 x M6 Screws

To rack-mount the unit follow the below procedure;

 Using the supplied rack ears and M3 Torx screws fit to the unit as in the below diagram.

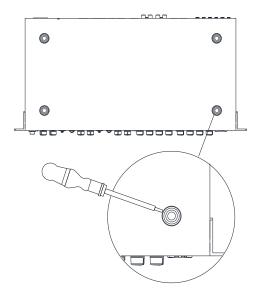


Be sure to use the supplied screws or exact replacements (damage to internal PCB's can result when using longer screws).

2. Using the small flat bladed screwdriver gently remove the four rubberized feet on the base of the unit.

Gently prize the central plastic grommet away from the unit. Once removed the rubberized feet can be strored safely for future use.

To reinstate simply push the grommet into place.



3. Install within the 19" rack making sure the unit is secure.

Please ensure you have enough depth within the rack to accommodate the GR3 together with sufficient cable bending radius (the GR3 is 220mm deep).

Note: Please ensure adequate ventilation is provided and the sides of the unit are not obstructed to maintain adequate airflow.

6 Connecting to GR3

6.1 Microphone Inputs

Microphone inputs are balanced connections on Euroblock type connectors.

Pin assignments are screen printed above the connector or alternatively use the below wiring diagram.

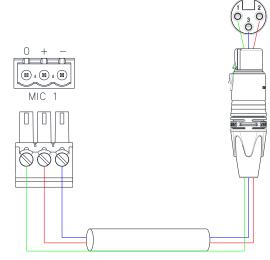
Refer to 4.4 Input Section (2) for location details

XLR to Euroblock (Balanced to Balanced)

0 = Screen (Pin 1)

+ = Hot (Pin 2)

- = Cold (Pin 3)



Balanced microphone input wiring example.

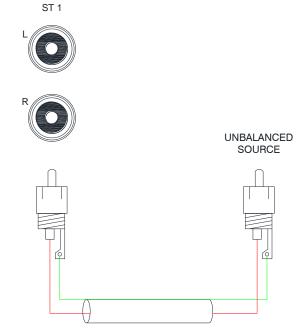
6.2 Stereo Inputs

Line level stereo inputs are unbalanced on RCA connectors.

Refer to 4.4 Input Section 1 for location details

RCA to RCA (Unbalanced to Unbalanced)

Tip = Tip Sleeve = Sleeve

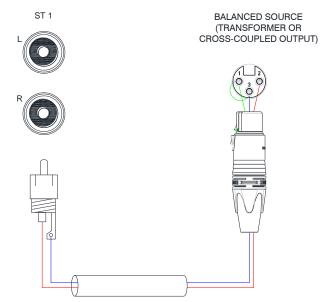


Unbalanced line input wiring example.

XLR/Euroblock (Transformer or Cross-Coupled Output) to RCA

Screen (Pin 1) = Link to Pin 3

Hot (Pin 2) = Tip Cold (Pin 3) = Sleeve



Balanced to Unbalanced input wiring example.

6.3 Zone Outputs

Zone outputs are balanced connections on Euroblock type connectors.

Pin assignments are screen printed above the connector or alternatively use the below wiring diagrams.

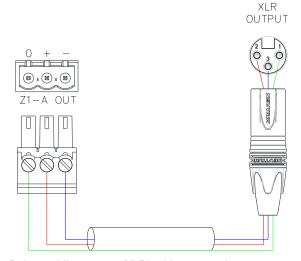
Refer to 4.3 Output Section 1 for location details

Euroblock to XLR (Balanced to Balanced)

0 = Screen

+ = Hot

- = Cold



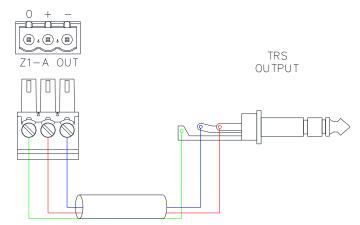
Balanced line output (XLR) wiring example.

Euroblock to TRS (Balanced to Balanced)

0 = Sleeve

+ = Tip

- = Ring



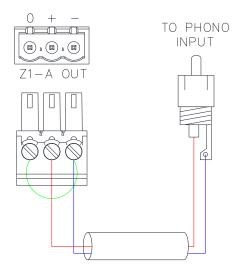
Balanced line output (TRS) wiring example.

Euroblock to RCA (Balanced to Unbalanced)

0 = Link to Negative

+ = Tip

- = Sleeve



Balanced line output (Phono) wiring example.

6.4 Alarm Input

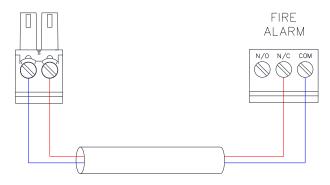
The Alarm input is a 2-pole connection on Euroblock type connector and is typically configured to the Normally Closed contacts. Pin assignments are screen printed above the connector or alternatively use the below wiring diagrams.

Refer to 4.2 Control Section (2) for location details

2-Wire Alarm Contact Closure

0 = COM + = N/C (or N/O)





2-wire contact example.

6.5 Page Input

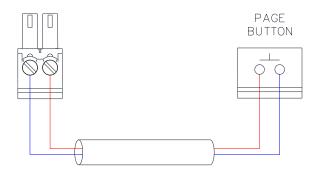
The Page input is a 2-pole connection on Euroblock type connector and is typically configured to the Normally Open contacts. Pin assignments are screen printed above the connector or alternatively use the below wiring diagrams.

Refer to 4.2 Control Section \bigcirc for location details

2-Wire Paging Switch

0 = COM + N/O (or N/C)





2-wire switch example.

6.6 Remote Connection

There are two methods for connecting a remote control to the GR4. Remote control is enabled via the rear mount dip switches.

Digital Remote Connection

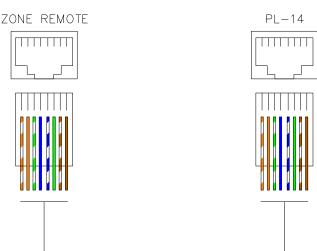
The RJ45 "ZONE REMOTE" port allows for the connection of the Allen & Heath PL-14 remote controllers. A maximum of two PL-14's can be connected in daisy-chain wiring with various control options depending on installation requirements (see PL-14 manual for additional details regarding cable types and length).

Refer to 4.2 Control Section (5) for location details

Do not connect remote port to anything other than the designated remote controller.

Digital Remote (RJ45 to RJ45)

- 1 = White/Orange
- 2 = Orange
- 3 = White/Green
- 4 = Blue
- 5 = White/Blue
- 6 = Green
- 7 = White/Brown
- 8 = Brown



RJ45 Wiring Example using TIA/EIA 568B standard.

Analogue Remote Connection

The analogue inputs are 4-pole Euroblock type connectors for Zone 1 & Zone 2 control. These are 0-10V inputs and are typically used as a variable resistance and stepped voltage control for analogue volume control and source selection.

Pin assignments are screen printed above the connector or alternatively use the below wiring diagrams.

Refer to 4.2 Control Section 4 for location details

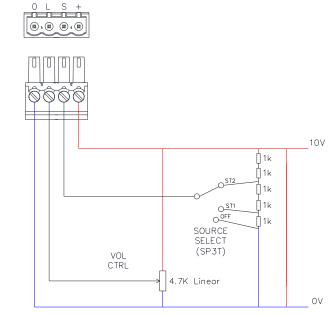
4-Wire Analogue Remote

0 = 0V

L = Level

S = Source

+ = 10V



Analogue remote connection example

7 Setting up GR3

7.1 Operating Features

The GR3 is a feature rich analogue zone mixer. Multiple configurations are possible by means of internal jumpers, external dip switches and also via digital programmable pre-sets.

The below gives an overview of the various Modes that the GR3 enters when signal is sensed on various input connectors.

Primary Mic Mode: When audio sensed on Mic 1 channel and/or PAGE contact closure is sensed then music is faded to pre-set level and Mic 2 muted for the duration of the announcement. Mic 1 zone select LEDs flash slowly when in primary mic mode.

Secondary Mic Mode: When audio is sensed on Mic 2, then music is faded to pre-set level for the duration of the announcement. Mic 2 zone select LEDs flash slowly when in secondary mic mode.

Emergency Mic Mode: When ALARM contact is activated all zone feeds are muted and Mic 1 is fed direct to all zones. All select LEDs except Mic 1 LED are switched off for the duration. Mic 1 LED will flash quickly.

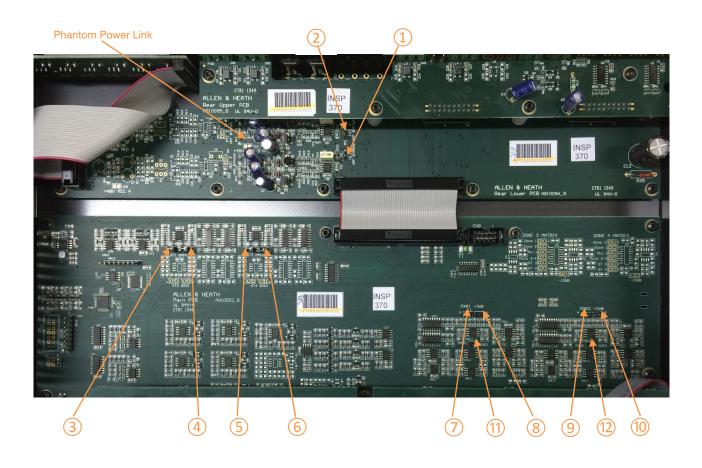
Jukebox Mode: Is a priority Music feed. When in Jukebox mode and audio is sensed on ST2 the current music feed will 'duck'* to the preset level. If ST2 is silent for the pre-set period, the previous Music selection will resume. Mic volume is not affected by Jukebox priority.

*Pre-set levels for the above modes are achieved via a side-chain compressor or 'ducker'. A ducker is dynamic control of Input x by input y which has a higher priority. If audio is detected at Input y then Input x will be 'Ducked' by a predetermined level which can be set by the user (see Table 1 6.4 for user definable parameters). In addition to the amount of attenuation is applied to the 'Ducked' signal the user can also control the

hold time and release time of the compressor to suit the application.

Please ensure that unit is switched off before changing any jumper settings. Ensure necessary precautions have been taken prior to removal of cover.

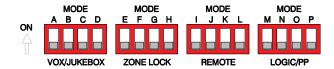
Warning: Do not remove PSU cover. If in doubt call an experienced engineer.



Jumper	Function	State when Jumper fitted	State when Jumper not fitted (Default)
1	MIC 1 High Pass Filter @ 150Hz	Filter Inactive	Filter active
2	MIC 2 High Pass Filter @ 150Hz	Filter Inactive	Filter active
3	ST1 L Gain	+10dB	0dB
4	ST1 R Gain	+10dB	0dB
(5)	ST2 L Gain	+10dB	0dB
6	ST2 R Gain	+10dB	0dB
7	Zone 1 A Gain	-10dB	+4dBu
8	Zone 1 B Gain	-10dB	+4dBu
9	Zone 2 A Gain	-10dB	+4dBu
(10)	Zone 2 B Gain	-10dB	+4dBu
(11)	Zone 1 Mono	Mono Mix of Zone 1	Zone 1 stereo output
(12)	Zone 2 Mono	Mono Mix of Zone 2	Zone 2 stereo output

7.3 Dip Switch Settings

There are 16 Rear mounted DIP switches for selecting various options.



DIP switch settings Up = ON. Factory default = all switches down (OFF).

Α	Mic 1 Level Paging Detect	Switches Primary Mic mode (ON)
В	Mic 2 Level Paging Detect	Switches Secondary Mic mode (ON)
С	Jukebox Mode Z1	Switches Jukebox mode in Zone 1 (ON)
D	Jukebox Mode Z2	Switches Jukebox mode in Zone 2 (ON)
Ε	Z1 Mic Select Lock	Locks the front MIC SEL switch for Z1 (ON)
F	Z1 Music Select Lock	Locks the front MUSIC SEL switch for Z1 (ON)
G	Z2 Mic Select Lock	Locks the front MIC SEL switch for Z2 (ON)
Н	Z2 Music Select Lock	Locks the front MUSIC SEL switch for Z2 (ON)
I	Z1 Volume Local/Remote Control	Enables Z1 remote volume control (ON)
J	Z1 Stereo Input Local/Remote Control	Enables Z1 remote source select (ON)
Κ	Z2 Volume Local/Remote Control	Enables Z2 remote volume control (ON)
L	Z2 Stereo Input Local/Remote Control	Enables Z2 remote source select (ON)
M	PAGE logic invert	Normally Open (OFF) Normally Closed (ON)
Ν	ALARM logic invert	Normally Open (OFF) Normally Closed (ON)
0	Phantom Power Enable Mic 1	Enables Phantom Power MIC 1 (ON)

^{*}Phantom Power for individual mics can be disconnected via an internal link (as shown in internal jumper diagram)
Please ensure mic levels are fully attenuated prior to engaging phantom power.

7.4 Programming Parameters

The GR3 has a total of 7 parameters (shown in Table 1) which are configurable by the installer/user.

Each parameter has four pre-defined values which can be stepped through and set as required.

Changing a Parameter Step by Step Guide - Ensure amplifiers/powered speakers are switched off prior to powering the unit up or down.

To enter Programming Mode;

- 1. Press and hold Z1 Mic & Music "SEL" switches see whilst powering on the
- 2. Power LED will flash continuously whilst in Programming Mode.

Changing a parameter;

- 1. Use Z2 Mic & Music "SEL" switches to toggle through the parameter to change 33 as shown in Table 1 (Note LED sequence).
- 2. Use Z1 Mic & Music "SEL" switches set to toggle through the value required to as shown in Table 1.
- 3. The new parameter value is stored automatically. The parameter LED will flash quickly during the save procedure.

Exit Programming Mode;

1. Power cycle the unit to return to normal operation, LED will remain solid

	Value	1	2	3	4
Parameter	LED	MIC1 Z1	MIC1 Z2	MIC2-4 Z1	MIC2-4 Z2
1 Ducker Attenuation	ST1 Z1 (Solid)	-12dB	-20dB	-30dB	OFF
2 Ducker Hold Time	ST1 Z2 (Solid)	500mS	1.5s	5s	10s
3 Ducker Release Time	ST2 Z1 (Solid)	500mS	1.5s	5s	20s
4 Music Crossfade Time	ST2 Z2 (Solid)	50mS	200mS	500mS	3s
5 Jukebox Attack Time	ST1 Z1 (Blink)	50mS	200mS	500mS	1s
6 Jukebox Hold Time	ST1 Z2 (Blink)	1s	3s	5s	20s
O GUNGBOX FIGURE FILLIE	ST2 Z1	13	- 03	55	203
7 Jukebox Release Time Table 1 – Showing Parameter/Vall	(Blink)	500mS	1.5s	3s	10s

Table 1 - Showing Parameter/Value/LED State matrix. (Factory settings highlighted).

8 FAQ

Q: What are the main differences between the GR3 and GR2?

A: The GR3 has an additional stereo zone output. Each microphone input has individual tone control. Additional connectors have been added to the front panel in the form of an XLR Mic input for priority announcements. The ability to control the mix of mic and music sources on zone outputs 1 & 2.

Q: My audio sources keep fading in and out?

A: It is likely that one or more dip switches have been set to the "ON" position. The GR3 has various "MODES" that allow priority control of the incoming signals.

- Primary Mic Mode (Dip Switch A). This will automatically mute mic 2 and fade the music sources to a pre-defined level.
- Secondary Mic Mode (Dip Switch B). This will automatically fade the music sources to a pre-defined level.
- Jukebox Mode (Dip Switch C & D).
 This will fade down the music on all stereo inputs except for ST2 which is set as the Jukebox priority input.

Q: Can I control the unit over a standard network?

A: No, the rear RJ45 port is for use with Zone remote panels only and is not intended for connection to a network switch.

Q: How do I control the unit remotely?

A: Remote control can be achieved by either using the optional Allen & Heath PL-14 controller or via custom wired control. The

"ZONE REMOTE" RJ45 port on the rear of the unit will accept up to two PL-14's which are connected in a 'daisy-chain' configuration. An optional PL-5 remote is also available for Infrared control of the PL-14. Alternatively a custom or 3rd party 0-10v controller can be wired to the "REMOTE Z1" and/or "REMOTE Z2" connectors on the rear of the unit.

Q: I want to change some of the processors software parameters?

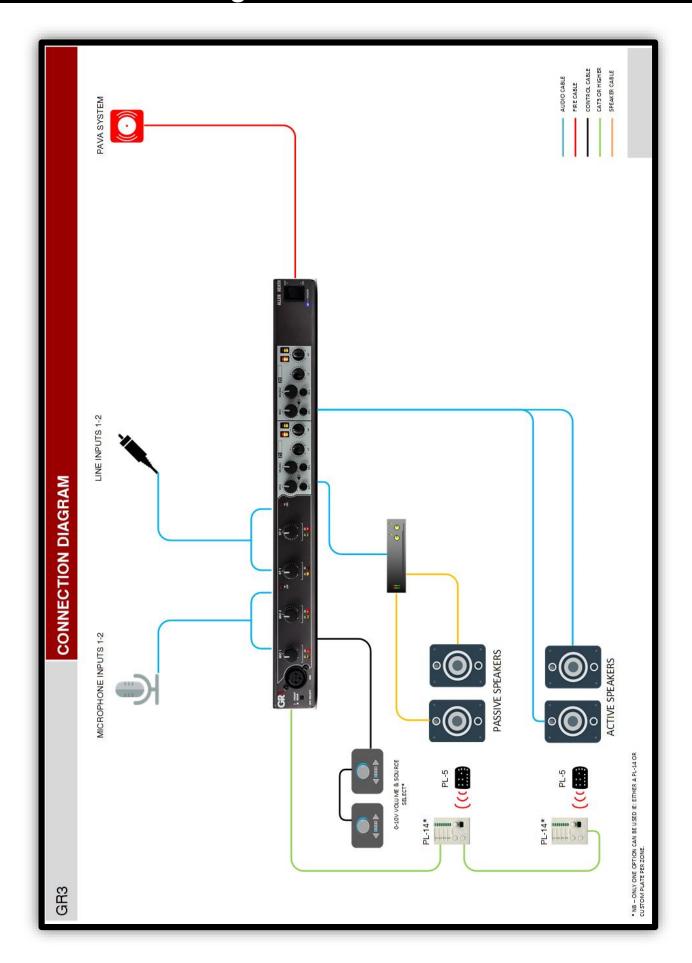
A: These options can be accessed by holding down Z1 select buttons whilst powering the unit.

- Mic ducking attenuation, hold and release speeds.
- Music cross fade speed.
- Juke box attack, hold and release speed.

10 Specifications

Microphone Inputs				
Mic Input Sensitivity (Gain = Min)		0dBu		
Mic Input Sensitivity (Gain = Max)		-50dBu		
Mic Level control (Max)		+6dB		
Mic Level control (Min)		OFF		
Mic HPF -3dB		150Hz		
Mic EQ LF		+/- 15dB fc = 60Hz		
Mic EQ HF		+/-15dB fc = 9kHz		
Mic Frequency Response 20Hz – 20kHz		+/-1dB		
Mic THD+n @0dBu in 1kHz		0.004% 22-22kHz		
Mic THD+n @-30dBu in 30dB gain 1kHz		0.005% 22-22kHz		
Mic Hi Level warning LED (Unity gain)		+18dBu		
Clip level (Unity gain)		+21dBu		
Mic EIN@50dB Gain		-127dB		
Stereo Inputs				
ST Input Sensitivity (Gain link OFF)		0dBu		
ST Input Sensitivity (Gain Link ON)		-10dBu		
ST Level control (Max)		+6dB		
ST Level control (Min)		OFF		
Max Line Input		+18dBu		
ST Frequency response 20Hz – 20kHz		+/-0.5dB		
ST THD+n @-10dBu in 1kHz		0.015% 22-22kHz		
ST THD+n @0dBu in 1kHz		0.035% 22-22kHz		
Crosstalk from unselected channel		-75dB @ 1kHz		
Zone Outputs				
Nominal Zone Level	0dBu (-10	dBu with optional jumper)		
Main Zone Level control (Max)		0dB		
Main Zone Level control (Min)		-74dB		
Main Zone Hi Lev LED (Unity gain)		+18dBu		
Main Zone EQ LF		+/-15dB fc = 60Hz		
Main Zone EQ HF		+/-15dB fc = 9kHz		
Main Zone Clip level (Unity gain)		+21dBu		
Alarm/Page Inputs				
Max/Min Voltage		+15/-15V		
Input source/sink		Max 5mA		
Off Threshold		<0.2V		
On Threshold		>1V		
Noise				
ST Input to Main Zone output (Unity)		-90dBu 22-22kHz		
Mic Input routed at Min gain		-88dBu 22-22kHz		
Mic Input routed at Max gain	-77dB	u 22-22kHz (150R source)		
Power Consumption				
GR3 unit (no remote attached)		15W		
Loaded Power (Max)		20W		
Weights & Dimensions		2011		
Tolgino & Difficiono	Unboxed	Boxed		
Height	48mm (1.9")	200mm(7.9")		
Length	242mm (9.5")	340mm(13.4")		
Width	438mm (17.2")	530mm(20.9")		
		, ,		
Weight	3.4kg (7.5lbs)	4kg (8.8lbs)		

11 Connection Diagram



12 Application Examples

